



Data and Privacy File Guides

**Apple.com and Apple Store:
Questions and Answers**

April 2019

File name Questions and Answers.csv

File description This file contains the questions you asked, answers you posted, products to which you are subscribed on the apple.com site.

Why Apple keeps this information Apple keeps this information to display posted content to users and to update users when new, relevant content or responses are created in line with their subscription status.

1. Questions

Field Name	Details
Apple Id Number	Apple account identifying number
First Name	The user's first name
Last Name	The user's last name
Email	The user's email address
City	The city from which the user asked the question
State	The state from which the user asked the question
Country	The country from which the user asked the question
Question Subject	The subject of the question
Question Title	The title of the question
Question Details	The text of the question
Status of Post	Whether the question is published or unpublished
Language	The language in which the question is written
Creation Date	The date on which the question was created

2. Answers

Field Name	Details
Apple Id Number	Apple account identifying number
First Name	The user's first name

Field Name	Details
Last Name	The user's last name
Email	The user's email address
City	The city from which the user asked the question
State	The state from which the user asked the question
Country	The country from which the user asked the question
Question Subject	The subject of the question
Question Title	The title of the question
Answer Details	The content of the answer to the question
Status of Post	Whether the answer is published or unpublished
Language	The language in which the answer is written
Creation Date	The date on which the answer was created

3. Subscriptions

Field Name	Details
Apple Id Number	Apple account identifying number
Email	The user's email address
Followed Part/Product/Topic	Identifier of the item or topic the user is following
Followed Question	Question the user followed
Language	Language in which the subscribed question is written
Active/Inactive	Status of the subscription
Activation Date	Date on which the user subscribed to updates about the specific topic or question
Deactivation Date	Date on which the user unsubscribed to updates about the specific topic or question